

The Equality Act 2010

Fourth Edition

Edited by ANTHONY ROBINSON

DAVID RUEBAIN

SUSIE UPPAL

Includes a copy of the Act

BLACKSTONE'S GUIDE TO

The Equality Act 2010

FOURTH EDITION

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Foreword

Equality – you might think it is quite a simple idea but in fact it is very complicated and very controversial. When the law first began to tackle race and sex discrimination in the 1960s and 1970s, the idea of equality was that 'like cases should be treated alike'. Women should be treated the same as men. Blacks should be treated the same as whites. But that also meant that men should be treated the same as women and whites should be treated the same as blacks, despite the historic advantages that men and whites had enjoyed and the historic disadvantages that women and blacks had suffered. A simple enough idea: but even then there were questions. What areas of activity should be covered by the law? And should there be any exceptions? And even in those early days, it was understood that treating everyone in the same way did not always have the same impact on both sexes or all races. So we had the first complication - the concept of indirect discrimination: imposing a requirement which one sex would find harder to meet than the other and which could not be objectively justified. This was a small contribution to levelling the playing field. A much greater contribution to levelling the playing field but introducing complexity came with the Disability Discrimination Act of 1995. Disabled people had sometimes to be treated differently from others if they were to have genuine equality of opportunity. Reasonable adjustments would have to be made. People might be treated better because of their disability but not worse because of it.

Then the range of personal characteristics protected from discrimination was extended further – principally to include sexual orientation, religion or belief, and age. Delicate balances had to be struck: the law had to decide deciding whether a person or body who sincerely believed that they had to treat certain people differently from others should be allowed to do so.

The next question was what to do about securing genuine equality for traditionally excluded or disadvantaged groups? To what extent is it possible to discriminate in their favour in order to bring their level of participation up to that of the traditionally advantaged groups? What is the difference between affirmative action to help bring them on and positive discrimination in their favour? And perhaps the biggest question of all: if we believe in the equal dignity of all human beings we probably also believe in diversity as a good in itself. A diverse body not only looks better than a homogenous one: it is also likely to make better decisions. But to what extent is it permissible to take the benefits of having a diverse team into account in training and recruitment decisions?

Over time we have moved on a little from equality of *treatment*, towards equality of *opportunity*, but we are still a long way from equality of *outcome* – and perhaps we always should be. Readers who are interested in these niceties might like to start with the chapter by Rachel Crasnow QC on 'Redressing the Balance'.

The resulting legislation is enormously complex. The Equality Act 2010 replaced the rag bag of separate, characteristic-based laws with a single law which was meant to be coherent and easy to understand. But it has 218 sections and 28 schedules (one repealed). There are also numerous sets of regulations made under the Act. It is not easy to look up the answer to a simple question by looking at the legislation. This book aims to provide that guide. The fact that it is now in its fourth edition after only ten years since the Act was passed shows what a mammoth task that is. But it also shows how necessary it is.

Preface

Although all the editors and some of the chapter authors were previously employed by the Equality and Human Rights Commission, any views expressed are our own and not those of the Commission, and we must take responsibility for the errors. The law is stated as at December 2020.

Anthony Robinson, David Ruebain, and Susie Uppal November 2020

Acknowledgements

The editors and authors would again like to acknowledge all those who helped to ensure that this legislation became an Act and that its provisions came into force quickly after Royal Assent, at the time making the final version perhaps one of the most impressive domestic equality laws anywhere in the world.

The editors would particularly like to acknowledge and thank John Wadham, our friend and former colleague, who was instrumental in the instigation of this book and was our coeditor in the first three editions. In addition, the editors would like to thank those authors of previous editions who have not been able to help with this one—Sarfraz Khan (Chapter 1), Keith Ashcroft (Chapter 3), Esther Maynard and Brenda Parkes (Chapter 4), Nony Ardill (Chapter 5), and Ulele Burnham (Chapter 8). A special thanks to Andy Redman, Zoe Tustin, and Arokia Anthuvan Rani from Oxford University Press, who have been helpful and supportive to us throughout the draft of this edition. Finally, we are very appreciative of Lady Hale agreeing to give up her time to consider this volume and write the Foreword.

The royalties from this publication are to be paid to the Equal Rights Trust, a charity whose mission is to combat discrimination and promote equality as a fundamental human right and a principle of social justice.

Anthony Robinson, David Ruebain, and Susie Uppal November 2020

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List of Contributors

EDITORS

Anthony Robinson is an Assistant Director in the Professional Regulation Directorate at the Nursing & Midwifery Council. He set up and is the Managing Partner of the Human Rights & Equalities Consultancy. He was the Director of Casework and Litigation at the EHRC. Prior to this Anthony was the Director of Legal Services at the Commission for Racial Equality. He was one of the founders of Euroneb that became Equinet (the European Network of Equality Bodies). He has published widely on these areas and is a regular conference speaker. Anthony is a CEDR accredited mediator.

David Ruebain is Chief Executive of the Conservatoire for Dance and Drama. Prior to that, he was Chief Executive of the Equality Challenge Unit, a policy and research agency funded to advance equality and diversity in the UK further and higher education sectors. Before that, he was a practising solicitor for 21 years; latterly as Director of Legal Policy at the Equality and Human Rights Commission of Great Britain and before that as a Partner at and founder of the department of Education, Equality and Disability Law at Levenes Solicitors. David is also a Visiting Professor of Law at Birkbeck University of London. He is an ADR Group accredited mediator, a judge on the annual Guardian University Awards, equality adviser to the English FA Premier League, a member of the Diversity and Inclusion Strategic Advisory Board of the Wellcome Trust, and a Fellow of the British American Project. David has published widely and taught nationally and internationally on education, disability, and equality law and has been involved in numerous voluntary organizations, drafting Private Members Bills and in making oral representations to Committees of Parliament. He was a member of the Advisory Group of the Office for Fair Access, a Trustee of Action on Disability and Development International, a Member of the Rights & Justice Committee of the Joseph Rowntree Charitable Trust, a past Chair of the Law Society of England and Wales' Mental Health and Disability Committee, a Board member of Equinet—the European Network of Equality Bodies, a Short Term Expert to a European Union Twinning Project, and an ADR Group Accredited Mediator. David is the winner of RADAR's People of the Year Award for Achievement in the Furtherance of Human Rights of Disabled People in the UK, 2002. He was also shortlisted for the Law Society's Gazette Centenary Award for Lifetime Achievement—Human Rights, in November 2003. In August 2006, David was listed as one of the 25 Most Influential Disabled People in the UK by Disability Now Magazine. He was listed in the Disability News Service's 'Influence Index' and is listed in three editions of the Disability Power List.

Susie Uppal is the Chief Executive and Solicitor of the Press Recognition Panel, the independent body set up to ensure that any organization which regulates the press is independent, properly funded and able to protect the public, while recognizing the important role carried out by the press. Susie is a solicitor and was previously Senior Ombudsman at The Legal Ombudsman, Director of Legal Enforcement at the EHRC, (where she led the Commission's work on Judicial Reviews, Inquiries and investigations) and before that Head of

Enforcement for the Gambling Commission. She has also conducted forensic investigations for the Solicitors Regulation Authority, served as an independent member of the Regulatory Affairs Board of the Law Society and was a Commercial Litigation solicitor in private practice for many years. In addition to leading on a number of high profile investigations, inquiries, and actions in domestic courts and European courts Susie has a wealth of experience in building and leading organizations through transformational change.

CONTRIBUTORS

Robin Allen QC is Queen's Counsel and a Recorder; from 2002–2018 he was Head of Cloisters barristers' chambers, and from 2013–2019 he chaired the Bar Council's Equality and Diversity Committee. He has specialized in employment, discrimination, public, and human rights law since the 1970s, working throughout Europe and the UK. He advised the European Commission over the use of Article 13 EC to make the Equality Directives and was also a member of the Government's Human Rights Act Task Force. He has appeared in numerous leading domestic and ECJ equality cases. He is a former special legal adviser to the UK's Disability Rights Commission, a former Chair of the Employment Law Bar Association, and a founder member of the Discrimination Law Association. He has worked with the Equality Authority, the Equality Commission for Northern Ireland, and the EHRC. In 2018 he gave the prestigious Hamlyn Lectures, which were published in 2020 as Making Comparisons in Equality Law. His other books include Employment Law and Human Rights (with Rachel Crasnow QC and others) and Family Rights at Work (also with Rachel Crasnow).

Anna Beale is a barrister at Cloisters chambers who specializes in employment, discrimination, clinical negligence and personal injury law. She has extensive experience of litigating discrimination claims under the Equality Act, including representing many thousands of employees in several of the most high profile public and private sector mass equal pay claims. She is a fee-paid Employment Judge, and a member of the EHRC's panel of counsel. Anna is very familiar with the European aspects of employment and discrimination law, having co-authored a comparative report on Age and Employment for the European Commission in 2011, and conducted seminars for the Commission and the Academy of European Law on equality matters. Anna is also the co-author of *Employment Law and Human Rights* (3rd edn, OUP 2018), a co-editor of *Discrimination in Employment: a claims handbook* (LAG 2013), and a contributor to *Family Rights at Work* (ed Allen and Crasnow, Jordans 2012). In 2017, she was appointed as a member of the Fawcett Society's Sex Discrimination Law Review Panel, which produced a report (published January 2018) advising on the future of sex discrimination law in the UK.

Tom Brown practises as a barrister from Cloisters chambers. He specializes in employment, equality, human rights, and public law. He has worked at the United Nations International Criminal Tribunal for Rwanda, as a Judicial Assistant to the late Lord Bingham of Cornhill, Senior Law Lord, and at the Federal Court of Australia. He has lectured on equality law at the Academy of European Law and written on employment and equality law.

Sophie Buckley is a barrister specializing in employment law and discrimination. She was called to the bar in 1999 and has spent time in private practice, as a Senior Lecturer in

employment law at Northumbria University, and as a Senior Lawyer at the EHRC. She currently sits as a fee-paid employment and information rights tribunal judge. She is a door tenant at Dere Street Barristers. Her publications include *Dispute Resolution—The New Law* (co-author), Northumbria Law Press, 2004; *Pearce, McDonald and the new Legislation—three steps forward, two steps back?* (co-author), *J. Civ. Lib.* 08/2 July 2003 67; *Dunnachie—the return of the phoenix?* (co-author), *ELA Bulletin; Equal Pay Update 2007* and 2009, *Industrial Relations Law Bulletin*.

Catherine Casserley is a barrister at Cloisters chambers. She specializes in equality, human rights, and employment law. She has particular expertise in disability discrimination law, having worked as Senior Legal Adviser with the Disability Rights Commission (DRC), and in the Equality Act 2010. Having previously been appointed as specialist adviser to the House of Lords Committee on Disability and the Equality Act in 2020 she was appointed as Specialist Adviser to the Women and Equality Committee sub inquiry on disability and Covid-19. She has also developed particular expertise in trans discrimination issues, advising national organizations on strategic and policy issues arising from the legislation. She is on the EHRC panel of counsel, and has been instructed by law centres, individuals, public authorities, and employers and has appeared at all levels up to and including the House of Lords, and Supreme Court on some of the leading discrimination cases. She advises disability organizations and the EHRC on a regular basis on strategic litigation and legal policy issues; she has a predominantly claimant-based practice in nonemployment discrimination, including services, public authority functions, particularly the equality duties, premises, and education. She has written and presented widely on discrimination law.

Glynis Craig works as an in-house solicitor as part of Legal Services to the Independent Police Complaints Commission (IPCC). In addition to advising and representing the IPCC in relation to deaths in police custody, deaths or serious injury following police contact, and police disciplinary proceedings, she regularly advises on equality and human rights matters and is the lawyer responsible for developing the IPCC discrimination guidelines. She previously was a senior lawyer at the Equality and Human Rights Commission; dealing mainly with litigation enforcing the Equality Act. Her background is in the Law Centres Federation and she has spent many years as a solicitor in the North West specializing in immigration and asylum law. She is the vice-chair of the St John's Centre, an organization established to promote equality following the Manchester Moss Side riots in 1981.

Rachel Crasnow QC is a leading employment specialist, appointed silk in 2015 and described by Chambers & Partners as 'a determined, gutsy advocate who demonstrates the rare ability to spot subtle points in highly specialised discrimination cases'. Rachel appears at all levels in complex, high-value discrimination complaints as well as worker status, injunctive relief, equal pay, and whistleblowing cases. Her appellate work has recently focused on the securing of judicial pensions for part-time judges in claims worth £2.2 billion to the Treasury following success in the Supreme Court (O'Brien v MOJ). She has also sought disability and whistleblowing rights for judges. Rachel has many years of experience in equal pay work in the public and private sector and appeared in the Court of Justice in Cadman v HSE on service-based pay scales as a defence to equal pay claims. She has represented thousands of women in local authority and care home equal pay claims. Rachel has led on equality and diversity work for the Bar Council as chair of its legislation

committee for many years and was made a Diversity Law Champion in 2018. In September 2015 she gave evidence before the House of Lords Select Committee on the Equality Act regarding access to justice and disability rights. Her publications include *Employment Law and Human Rights* (OUP) 3rd edition 2019 and *Family Rights in Employment Law* (Jordans 2012) (both with Robin Allen QC). Rachel sits as a part-time Police Appeals Tribunal judge and a Recorder and is a trained mediator. She writes and lectures extensively both in the UK and beyond. Her recent positive action work includes writing the Bar Council's positive action guidance for sets of chambers.

Chris Fry is one of the leading Disability Rights lawyers in the UK. He is founder of Fry Law which has been responsible for many high profile successful cases which have shaped the evolution of disability rights, including the only Supreme Court case in goods and services: *Paulley v First Bus*. He is a trusted Media commentator on disability discrimination in a consumer and public law context, speaks regularly at conferences, and is a CEDR accredited mediator. Chris is also co-founder of Disability Rights Advice TV.

Elizabeth George is a specialist employment and discrimination law barrister with more than 20 years' experience. She began her legal career as an employment solicitor at Paddington Law Centre before transferring to the bar in 2005, completing her barrister training with leading employment set, Cloisters. Elizabeth was the first woman, in its one-hundred-year history, to head up the employment and discrimination department at national trade union firm, Pattinson Brewer. She is currently Employed Counsel at human rights firm, Leigh Day. She has a particular interest in and long-standing commitment to using equalities legislation to achieve a fairer workplace for women and is currently acting for acting for hundreds of women store staff in their national group equal pay claim. Elizabeth still conducts her own employment tribunal advocacy (when she has time) and is an experienced trainer and speaker, devising and delivering employment and discrimination law training for ACAS, TUC, employment solicitors, trade unions, and charities.

Karen Jackson is a solicitor and Managing Director of didlaw, a niche discrimination law firm specializing in disability discrimination, other health-related work issues and women's issues in the workplace. Karen is a Chambers & Partners ranked lawyer. didlaw is ranked in the Legal 500 for employee work. Karen is a CEDR accredited mediator and litigates in the Employment Tribunals. Karen founded her firm didlaw in 2008 after being out of work for several years due to heart failure. Her survival is thanks to a successful heart transplant at Royal Papworth Hospital in 2006. A Law Society nominee for Woman Lawyer of the Year, Karen is a LawCare Champion and a former trustee of the Mental Health Foundation. Karen represented the claimant in Williams v Swansea which was the first Supreme Court decision on section 15 of the Equality Act in the employment context. Karen is regularly asked to comment on employment and discrimination law issues in the national press and media and has appeared on Panorama, on BBC TV, and radio more widely. She is co-author of Disability Discrimination, Law & Case Management published by Law Society Publishing and is a vocal advocate for equality.

Razia Karim is a non-practising solicitor and discrimination law consultant. She was a senior lawyer at the EHRC where she focused on race discrimination, socio-economic, and children's rights. She was also part of the team who worked on the Equality Bill and produced the Commission's Statutory Codes of Practice on the Equality Act 2010. Prior to joining the Commission, she was Head of Legal and European Policy at the Commission for Racial

Equality (CRE) where she led the CRE's programme of work on a single equality act and worked closely with civil servants on the creation of the EHRC. Razia has also worked as a legal specialist to the Justice Select Committee in the House of Commons and as a legal policy officer at JUSTICE, working on miscarriages of justice, discrimination, and human rights. She is a trustee of the Race Equality Foundation which promotes race equality in health, social care, housing, and education and a member of the Citizens' Advice Equality Committee. She currently works as an ombudsman.

Rhodri McDonald is a salaried Employment Judge sitting in the North Western Region. Prior to his appointment to the judiciary he was a Senior Lawyer at the Equality and Human Rights Commission and sat as a fee paid Employment Judge in Wales.

Laura Prince is a barrister at Matrix chambers specializing in employment and discrimination law. Laura is recommended in Chambers and Partners as having particular 'expertise in handling complex TUPE and equal pay matters' and it is stated that 'her calm, intelligent and measured approach to all cases and request for advice is a great legal and commercial asset to any company'. Laura has been involved in over thirty cases at appellate level. Laura's reported cases include *Alemo-Herron v Parkwood Leisure* (CJEU), *Houga v Allen* (Supreme Court, illegality and discrimination), *Okedina v Chile* (Court of Appeal) and *Gallop v Newport* (Court of Appeal, disability discrimination).

Rana Ranjit is a freelance equality and human rights consultant. He has extensive experience in the equality and human rights field, specializing in race equality, working with clients to navigate the legal terrain, to develop and action pragmatic bespoke strategies that strengthen capability creating sustainable business edge. Rana is a Committee member, on the 'Big Baby Project', at Warwick University, which is testing new techniques that may reduce shoulder dystocia during the birthing process, minimizing risk of injury to mother and child. Previously Rana was at the Equality and Human Rights Commission (EHRC), as Programme Head in the Legal department, where he led on the operationalization of the Equality Act 2010, the Equalities Mediation Service, Legal Grants Programme, Human Rights Programme, and the 'Is Britain Fairer?' report. Prior to this, he was at the Commission for Racial Equality, as Head of Employment Policy. Rana has authored 'Racial Discrimination', a chapter in the Working in the UK: Newcomer's Handbook, 2nd edition, aimed at advisers, representatives, and advocates.

Peter Reading is an international human rights lawyer who has been working in the field of human rights law and advocacy for 20 years in Australia, the United Kingdom, Europe, Commonwealth countries, and most recently in Hong Kong, China. Since November 2012, Peter has been working at the Equal Opportunities Commission (EOC) in Hong Kong, most recently as Senior Legal Counsel. In his role he has been leading the EOC's advocacy work to modernize all the existing discrimination legislation in Hong Kong relating to sex, disability, race, and family status. He has also been instrumental in work to introduce anti-discrimination legislation relating to LGBTI groups. Previously for 11 years Peter worked in London in a number of human rights roles including at Amnesty International UK; the CRE as Principal Litigation Officer and Head of European and International Legal Policy from 2005 to 2008; the EHRC as a Senior Lawyer and Director of Legal Policy from 2008 to 2012; and at the Commonwealth Secretariat in 2012 as a human rights consultant on Commonwealth projects. In Europe, between 2008 and 2012, Peter was also the Moderator of the Legal Working Group of the Equinet Network of 41 Equality Bodies in Europe,

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where he was responsible for a number of Equinet's legal reports on equality issues. Peter is a co-author of *Blackstone's Guide to the Equality Act*, (1st–3rd edns, OUP; and *Tort Law and Practice in Hong Kong* (2nd edn, 1st supp 2013, Sweet and Maxwell). Since 2009, Peter has also been a regular speaker at the European Academy of Law in Germany on EU anti-discrimination and human rights law, and since 2015 has been a Member of the Executive Committee of Amnesty International Hong Kong.

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