MERTIE L. POTTER | MARY MOLLER

Psychiatric-Mental Health Nursing 25

FROM SUFFERING TO HOPE



Brief Contents

UNIT I Foundations of Psychiatric-Mental Health Nursing 1

- 1 Framework of Psychiatric-Mental Health Nursing 1
- 2 Biological Basis for Mental Illness 26
- 3 Psychological Concepts: Theories and Therapies 68
- 4 Sociological Influences 94
- 5 Cultural Awareness 107
- 6 Spiritual Awareness 122

UNIT II Psychiatric Nursing Role Development 139

- 7 Stress, Anxiety, and Coping 139
- 8 Self-Reflection and Self-Awareness 160
- **9** The Nurse-Patient Relationship and Therapeutic Communication 185
- 10 The Nursing Process in Psychiatric-Mental Health Nursing 219
- 11 Care Settings 239
- 12 Ethical and Legal Concepts 255
- 13 Management and Leadership 290

UNIT III Psychiatric Disorders 305

- 14 Disorders of Childhood and Adolescence 305
- 15 Gender and Sexual Health 348
- 16 Feeding and Eating Disorders 376
- 17 Sleep-Wake Disorders 408
- 18 Anxiety and Obsessive-Compulsive Disorders 436
- 19 Trauma- and Stressor-Related Disorders 466

- 20 Somatic Symptom and Dissociative Disorders 501
- 21 Depressive Disorders 532
- 22 Bipolar Disorders 573
- 23 Schizophrenia Spectrum and Other Psychotic Disorders 610
- 24 Addiction and Substance Use Disorders 650
- 25 Neurocognitive Disorders 701
- 26 Personality Disorders 737

UNIT IV Specialized Treatments and Interventions 767

- 27 Integrative and Complementary Health Approaches 767
- 28 Psychopharmacology 794
- 29 Group and Family Therapy 814
- 30 Aggression and Violence 836
- 31 Crisis Intervention 856
- **32** Preventing and Responding to Suicide 877
- 33 Caring for the Patient Who Is Grieving 906
- 34 Issues Related to Aging 931

APPENDIX A

Wellness Domains: A Quick Guide for Patients 952

APPENDIX B

Timeline of Psychiatric Mental Health Nursing 954

APPENDIX C

Sample Group Patient Teaching Plan 956

Glossary 957

Index 971

Psychiatric-Mental Health Nursing 25

FROM SUFFERING TO HOPE

Mertie L. Potter, DNP, APRN, PMHNP-BC, PMHCNS-BC

Professor Emerita, School of Nursing Massachusetts General Hospital Institute of Health Professions BOSTON, MA

> Nurse Practitioner MVCA NASHUA, NH

Mary D. Moller, DNP, ARNP, PMHCNS-BC, CPRP, FAAN

Associate Professor of Nursing Pacific Lutheran University TACOMA, WA

Psychiatric-Mental Health ARNP Northwest Integrated Health TACOMA, WA



Senior Vice President, Portfolio Management: Adam JaworskiDigital Studio IDirector, Portfolio Management and Portfolio Manager:Digital ContentKatrin BeacomVice President,Specialist Portfolio Manager: Hilarie SurrenaExecutive ProdDevelopment Editor: Adelaide R. McCullochSr. Field MarkePortfolio Management Assistant: Erin SullivanFull-Service ProdVice President, Content Production and Digital Studio:Inventory Manager, RighManaging Producer, Health Science: Melissa BasheInterior Design:Content Producer: Maria ReyesCover Design:Operations Specialist: Maura Zaldivar-GarciaCover Art: AnaCreative Digital Lead: Mary SienerPrinter/Binder:Director, Digital Production: Amy PeltierCover Printer:

Digital Studio Producer, REVEL and e-text 2.0: Jeff Henn Digital Content Team Lead: Brian Prybella Vice President, Product Marketing: Brad Parkins Executive Product Marketing Manager: Christopher Barry Sr. Field Marketing Manager: Brittany Hammond Full-Service Project Management and Composition: SPi Global Inventory Manager: Vatche Demirdjian Manager, Rights & Permissions: Gina Cheselka Interior Design: Pearson CSC Cover Design: Pearson CSC Cover Art: Anekoho/Shutterstock Printer/Binder: LSC Communications, Inc. Cover Printer: Phoenix Color/Hagerstown

Notice: Care has been taken to confirm the accuracy of information presented in this book. The authors, editors, and the publisher, however, cannot accept any responsibility for errors or omissions or for consequences from application of the information in this book and make no warranty, express or implied, with respect to its contents.

The authors and publisher have exerted every effort to ensure that drug selections and dosages set forth in this text are in accord with current recommendations and practice at time of publication. However, in view of ongoing research, changes in government regulations, and the constant flow of information relating to drug therapy and reactions, the reader is urged to check the package inserts of all drugs for any change in indications or dosage and for added warning and precautions. This is particularly important when the recommended agent is a new and/or infrequently employed drug.

Copyright © 2020, 2016 by Pearson Education, Inc. 221 River Street, Hoboken, NJ 07030. All rights reserved.

No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of the publisher. Printed in the United States.

Many of the designations by manufacturers and sellers to distinguish their products are claimed as trademarks. Where those designations appear in this book, and the publisher was aware of a trademark claim, the designations have been printed in initial caps or all caps.

A note about nursing diagnoses: Nursing diagnoses in this text are taken from Nursing Diagnoses–Definitions and Classification 2018-2020. Copyright © 2018 by NANDA International. Used by arrangement with Thieme. In order to make safe and effective judgments using NANDA-I nursing diagnoses, it is essential that nurses refer to the definitions and defining characteristics of the diagnoses listed in this work.

Library of Congress Cataloging-in-Publication Data

Names: Potter, Mertie L., author. | Moller, Mary D. (Mary Denise), author. Title: Psychiatric mental health nursing : from suffering to hope / Mertie L. Potter, Mary D. Moller. Description: 2. | Hoboken, NJ : Pearson Education, [2021] | Includes bibliographical references and index. Identifiers: LCCN 2019003251 | ISBN 9780134879628 | ISBN 0134879627 Subjects: | MESH: Psychiatric Nursing | Nurse-Patient Relations | Mental Disorders | Nurse's Role Classification: LCC RC440 | NLM WY 160 | DDC 616.89/0231--dc23 LC record available at https://lccn.loc.gov/2019003251





Dear Student

You are about to launch on a journey that we trust will lead you into a deeper appreciation and understanding of the suffering experienced by individuals diagnosed with mental illness and their families. Hope and recovery in mental illness are achievable and need to be fostered and encouraged in both patients and families. This second edition includes much new and updated information.

Why did we title this book *Psychiatric–Mental Health Nursing: From Suffering to Hope?* During our years of nursing, we have witnessed patients and families suffer in times of emotional pain and distress as well as in times of physical illness. We also have witnessed patients make incredible recoveries as they gain hope and confidence through relationships and experiences with competent and caring nurses.

The word *patient* has been selected for use in this textbook due to its root meanings: (1) to suffer, undergo, or bear and (2) to bear or endure pain. The term *patient* reminds us that nursing care focuses on relieving human distress, as well as promoting patient health and wellness.

Caring for patients experiencing mental health challenges is rewarding for the nurse who sees patients improve, helps them learn new coping skills to meet needs, and helps them return to normal functioning. We intend for this text to assist you in providing care and compassion to patients in any clinical setting.

Throughout this text, we hope that you will learn how to:

- Promote patient empowerment using nursing interventions that alleviate patient suffering and distress and promote hope
- Find the context for patient health and recovery by recognizing how neurobiological processes, psychological factors, spiritual needs, and social networks (including family, cultural values, and beliefs) impact patient mental health
- Recognize and address needs of patients across the lifespan
- Engage patients in a therapeutic relationship to promote their safety and recovery

We have heard from nursing students how the first edition was helpful in their growth in the nursing profession. We are excited as *you* begin this journey.

Thank you for joining us.

Sincerely,

meitied,

Mertie L. Potter, DNP, APRN, PMHNP-BC, PMHCNS-BC

mary D. Maller

Mary D. Moller, PhD, DNP, ARNP, PMHCNS-BC, CPRP, FAAN

About the Authors



Mertie L. Potter Mertie L. Potter received her bachelor's degree from Simmons College, her master's degree from the University of Michigan, her doctoral degree from Case Western Reserve University, and her Post-Master's Certificate as a Family Psychiatric and Mental Health Nurse Practitioner from Rutgers University. She acquired common sense and a hard work ethic from working alongside her parents at Maple Leaf Farm. Her lifelong passion for helping those struggling with mental health issues piqued as a result of the family's farm property being next to a state psychiatric facility. That led to summer jobs there and observations of her parents' respect and compassion for patients at that hospital.

Dr. Potter is Professor Emerita of Nursing at Massachusetts General Hospital Institute of Health Professions and a nurse practitioner at Merrimack Valley Counseling Association in Nashua, New Hampshire. She is ANCC certified as a family psychiatric–mental health nurse practitioner and as a clinical nurse specialist in adult psychiatric-mental health nursing. She is abundantly blessed by her life's calling.

Dr. Potter's professional interests include group work, crisis intervention, stress management, chronic illness, pain management, suffering, grieving, spirituality, older adults, medical missions, camp nursing, and nursing theory. She has experience in education, counseling, prescribing, group work, team building, consulting, camp nursing, medical missions, and speaking/presenting. She has spoken on a number of these topics.

Dr. Potter has authored and coauthored articles, chapters, and books, one of which received an AJN Book of the Year Award. She served on the New Hampshire Board of Nursing for 5 years and had the privilege of being elected Vice-Chairperson for a number of them. She was selected to serve as a program evaluator for the National League for Nursing Commission for Nursing Education Accreditation.



Mary D. Moller Mary D. Moller received her bachelor's degree in nursing from Mt. Marty College in Yankton, South Dakota; her master's degree in psychiatric nursing from the University of Nebraska Medical Center College of Nursing; and her doctoral degree from Case Western Reserve University Frances Payne Bolton School of Nursing. Her doctoral research in schizophrenia received the Dean's Legacy Award in 2006. However, she attributes her real education to what she has learned from her thousands of patients and their family members encountered since 1971, when she had the privilege of becoming a registered nurse. She is dually certified as an adult psychiatric–mental health clinical nurse specialist by the American Nurses Credentialing Center and as a certified psychiatric Rehabilitation Association.

Dr. Moller was drafted rather unwillingly into psychiatric nursing in the late 1970s while teaching neurological nursing at a diploma school of nursing. Although initially she was very apprehensive, she quickly saw the parallels between neurology and psychiatry and began implementing the only kind of nursing she knew, rehabilitation nursing, working with a group of patients who had never been exposed to this kind of nursing. After seeing patients who had been experiencing catatonia respond for the first time in years, she literally fell in love with psychiatric nursing and, since 1978, has dedicated her career to improving the lives of individuals with serious and persistent mental illness and their families.

Dr. Moller is an Associate Professor of Nursing at Pacific Lutheran University in Tacoma, Washington, where she is coordinator of the Psychiatric Mental Health Nurse Practitioner Doctor of Nursing Program. From 2009 through 2014 she was the Coordinator of the Psychiatric Mental Health Nurse Practitioner Specialty at the Yale University School of Nursing. She is in practice as an advanced registered nurse practitioner at Northwest Integrated Health in Tacoma, where she serves as Director of Psychiatric Services in a triple integration clinic that treats individuals with a substance use disorder and also provides primary care as well as mental health services. Dr. Moller has an active consulting practice with an emphasis on psychiatric wellness that has taken her to China, Australia, Hong Kong, Israel, Cuba, and several other countries. Prior to returning to education, Dr. Moller founded and served as clinical director of the first APRNowned and managed rural outpatient psychiatric clinic in the United States—the Suncrest Wellness Center, which was located in Spokane, Washington, from 1992 to 2008. The experiences and relationships developed during this time in her life have blessed and continue to truly bless not only Dr. Moller, but also all those she encounters as she shares what she learned.

Dr. Moller's professional interests include psychiatric rehabilitation with people recovering from schizophrenia, bipolar disorder, major depression, posttraumatic stress disorder, attention-deficit disorder, and personality disorders. She is the coauthor of the Three R's Psychiatric Wellness Rehabilitation Program, which includes three training/participant psychoeducational manuals focusing on relapse, recovery, and rehabilitation. This program was a CMS model training program in 1996. She has also produced four videos in the award-winning Understanding and Communicating with a Person Who Is Experiencing series, which include hallucinations, delusions, mania, and relapse. She is also coauthor of the Be Smart trauma recovery program, which also has both training and participant manuals. Her work centers on both individual and group therapy.

Dr. Moller has presented more than 1,000 research and training workshops, seminars, and consultations in 49 states and 10 countries. She has published numerous articles and book chapters and received many awards, including an honorary PhD from Mt. Marty College and the Distinguished Alumnus Award from the University of Nebraska Medical Center College of Nursing. She is an active member of the American Psychiatric Nurses Association and served as president in 2009–2010. She has received the APNA Award for Clinical Excellence and the Distinguished Service Award, as well as the NAMI Professional of the Year Award. In 2018, she was named Psychiatric Nurse of the Year by the American Psychiatric Nurse Association.

Thank You!

CONTRIBUTORS

We extend heartfelt thanks to our contributors, who gave their time, effort, and expertise so tirelessly to the development and writing of chapters and resources. Together we have created a book that we hope will foster our goal of preparing all nursing students to work in a holistic manner to promote the principles of mental health for all patients and their families.

Rana Ali Alameri, RN, CNS, PhD

Assistant Professor, Critical Care Nursing Vice Dean of Academic Affairs Imam Abdulrahman bin Faisal University (IAU), College of Nursing Dammam, Saudi Arabia *Chapter 17*

Lora Humphrey Beebe, PhD, PMHNP-BC

Professor University of Tennessee–Knoxville School of Nursing Knoxville, TN *Chapter 23*

Barbarajo (BJ) Bockenhauer, MSN, APRN, PMHCNS-BC

Consultant Concord, NH *Chapter 8*

Mary Ann Camilleri, JD, RN, FACHE

President, Impact Consulting Greater Hartford, CT *Chapter* 12

Julie Carbray, PhD, PMHNP-BC, PMHCNS-BC, APRN

Clinical Professor of Psychiatry and Nursing University of Illinois at Chicago Chicago, IL *Chapter 14*

Michele Davidson, PhD, CNM, PMHNP-BC, PMH-C, CFN, SANE, RN

Professor, Clinical Nurse Leader Program Coordinator Sentara College of Health Professions Chesapeake, VA *Chapter 11*

Janiece DeSocio, PhD, ARNP, PMHNP-BC, FAAN

Professor of Nursing Seattle University School of Nursing Seattle, WA *Chapter 16*

Sylvia Durette, MS, APRN, PMHCNS-BC

Nurse Educator/Nurse Practitioner St. Joseph School of Nursing/Merrimack Valley Counseling Association Nashua, NH *Chapter 3*

Carole Farley-Toombs, MSN, RN, NEA-BC

Senior Program Administrator Department of Psychiatry, University of Rochester Medical Center Rochester, NY *Chapter 13*

Maureen Gaynor, MSN, APRN, AHN-BC, PMHCNS-BC

Psychiatric Mental Health Nurse Practitioner Holston Counseling Center Kingsport, TN *Chapter 25*

Vanessa Genung, PhD, RN, PMHNP, LCSW-ACP, LMFT, LCDC

Psychiatric APRN Attending, North Texas State Hospital Wichita Falls, TX *Chapters 2, 28*

Vanya Hamrin, DNP, APRN, PMHNP, PMH-BC

Nashville, TN *Chapter 29*

Joanne DeSanto Iennaco, PhD, PMHNP-BC, PMHCNS-BC, APRN

Associate Professor Yale University School of Nursing West Haven, CT *Chapters 9, 10, 30*

Carla R. Jungquist, PhD, ANP-BC

Associate Professor University of Buffalo School of Nursing Buffalo, NY *Chapter 17*

Barbara J. Limandri, PhD, PMHNP-BC

Professor Emerita, Linfield College Good Samaritan School of Nursing Portland, OR *Chapters 4 and 5*

Pamela Marcus, MSN, APRN, PMHCNS-BC

Associate Professor of Nursing, Prince George Community College Clinical Specialist and Psychotherapist, Private Practice Largo, MD *Chapters 20 and 32*

vi

Kimberley R. Meyer, EdD, MSN, RN Associate Professor of Nursing, Bethel University St. Paul, MN *Chapter 26*

Brant Oliver, PhD, MS, MPH, PMHNP-BC

Assistant Professor The Dartmouth Institute Lebanon, NH *Chapter 31*

Elizabeth A. Peterson, DMin, RN

Professor Emerita of Nursing Bethel University St. Paul, MN *Chapter 6*

Pamela Phillips, PhD, RN, CARN

Assistant Professor University of South Carolina Beaufort, NC *Chapter 24*

Mechelle J. Plasse, PhD, MS, PMHCNS-BC, PMHNP-BC

Assistant Professor and Program Coordinator for Psychiatric NP Specialty Graduate School of Nursing University of Massachusetts – Worcester Worcester, MA *Chapters 15 and 27*

Natasha Maynard Thomas, MSN, GNP-BC, PMHNP-BC, Esq.

In memoriam Chapter 12

Margaret Trussler-McLaughlin, MSN, MS, APRN

South Bay Mental Health Worcester, MA *Chapter* 22

Christine L. Williams, DNSc, RN, PMHCS-BC

Distinguished Professor and Director of the PhD Program in Nursing Florida Atlantic University Boca Raton, FL *Chapter 33*

FIRST EDITION CONTRIBUTORS

We continue to be immensely grateful to these contributors to the first edition who helped us begin this journey.

Joyce K. Anastasi, PhD, DNP, FAAN, LAc

New York University College of Nursing, New York, NY

Bernadette Capili, PhD, NP-C

New York University College of Nursing, New York, NY

Michelle Chang, MS, LAc

New York University College of Nursing, New York, NY

Elspeth Dwyer, MSW, MS, RN, PMHNP-BC American University, Washington, DC

Patrick Gagnon, APRN, CNS, BC Cycare LLC, Bloomfield, CT

Sandy Hannon-Engel, PhD, RN, CNS, PMHNP-BC Chestnut Hill, MA

Mary White Kudless, MSN, RN, PMHCNS-BC Fairfax–Falls Church Community Services Board (Retired) Arlington, VA

Martha Mathews Libster, PhD, MSN, APRN-CNS, APHN-BC Governors State University, University Park, Illinois

J. Goodlett McDaniel, MBA, EdD, PMHCS-BC, PMHNP-BC George Mason University, Fairfax, VA

Betty D. Morgan, PhD, PMHCNS-BC University of Massachusetts, Lowell, MA (Emeritus)

Lora Peppard, DNP, PMHNP-BC George Mason University, Fairfax, VA

- Barbara Steele, MS, APRN, PMHNP-BC Concord and Nashua, NH
- Barbara Jones Warren, RN, PhD, APRN, PMHCNS-BC, FAAN

The Ohio State University College of Nursing Columbus, OH

Donna McCarten White, RN, PhD, CNS, CADAC, CARN MGH Institute of Health Professions, Boston, MA

Brendan P. Wynne, DNP, PMHNP-BC

Lahey Hospital and Medical Center, Burlington, MA

REVIEWERS

We are grateful to all the nurses, both clinicians and educators, who reviewed the manuscript of this text. Their insights, suggestions, and eye for detail helped us prepare a more relevant and useful book, one that focuses on the essential components of learning in the field of psychiatricmental health nursing.

Kim Siarkowski Amer, PhD, RN

Associate Professor, School of Nursing DePaul University Chicago, Illinois

Renee Bauer, PhD, MS, RN

Associate Professor Indiana State University Terre Haute, Indiana

Michael J. Brakel, MSM, RN-BC

Affiliate Professor, Mental Health; Utilization Management Nurse University of San Francisco/Veterans Affairs Nursing Academic Partnership Sacramento, California

Nancy Buccola, MSN, APRN, PMHCNS-BC, CNE

Assistant Professor of Clinical Nursing – Adjunct, School of Nursing Louisiana State University New Orleans, Louisiana

Jodi Elderton, RN, MSN, CEN

Instructor, Department of Nursing University of Central Oklahoma Edmond, Oklahoma

Ruth Gladen, MS, RN

RN Program Director North Dakota State College of Science Wahpeton, North Dakota

Susan Justice, MSN, RN, CNS

Clinical Assistant Professor, College of Nursing and Health Innovation University of Texas at Arlington Arlington, Texas

Beth Lee, MSN, RN-BC

Instructor, College of Nursing University of Arizona Tucson, Arizona

April Martin, RN, PhD, NHA

Chairperson, Nursing Columbus State Community College Columbus, Ohio

Marina Martinez-Kratz, MS, RN, CNE

Professor of Nursing Jackson College Jackson, Michigan

Anna Moore, MS, RN

Associate Professor, Retired/Nursing Tutor Reynolds Community College Richmond, Virginia

Kesha M. Nelson, PhD, MSN/Ed, APRN-CNP, PMHNP-BC

Associate Professor Concentration Coordinator – Psychiatric Mental Health Nurse Practitioner Program Northern Kentucky University Highland Heights, Kentucky

Christie Obritsch, MSN, RN

Assistant Professor of Practice, School of Nursing/Sanford Health North Dakota State University Bismarck, North Dakota

Pamela Phillips, PhD, RN, CARN

Assistant Professor University of South Carolina Beaufort Bluffton, South Carolina

Theresa Raphael-Grimm, PhD, PMHCNS-BC

Adjunct Professor of Psychiatry/Associate Director for Psychotherapy Services University of North Carolina at Chapel Hill Chapel Hill, North Carolina

Jeffrey A. Robbins, RN, BSN, MBA

Clinical Assistant Professor University of Texas at Arlington Arlington, Texas

Judith Rolph, MSN, RN

Nursing Faculty MassBay Community College Framingham, Massachusetts

Nancy Runyan, MSN, RN

Instructor, Department of Health Sciences Mansfield University Mansfield, Pennsylvania

Colleen M. Quinn, EdD, MSN, RN

Adjunct Professor Broward College Pembroke Pines, Florida

AND THANKS ALSO TO

The authors gratefully appreciate and acknowledge the contribution of the following:

Charlotte Baillieul, MSN, CNP, RN, LCSW

Kelly Belniak, MSN, PMHNP-BC

Elizabeth Carleton, MSN, PMHNP-BC

Amy Hall, MS

Nicole Manseau, MSN, PMHNP-BC

Mackenzie Ross, MSN, PMHNP-BC

Stacyann Ryfa, MS, MSN, FNP-C

Meredith Smith, MSN, PMHNP-BC

Preface

Each year, patients with mental illness enter the healthcare system not just for mental health care, but also for regular physical examinations and for treatment of acute or chronic medical illness. In addition, acute or chronic illness can provoke stress responses that bring on symptoms of anxiety, depression, and/or grief. As a result, nurses in all settings will encounter and have the privilege to care for patients on a continuum of mental health.

Psychiatric–Mental Health Nursing: From Suffering to Hope is designed to help nursing students recognize the signs of patient suffering and help promote hope and healing in patients across this continuum. Within its pages, nursing students will learn to recognize how the five domains of wellness—biological, psychological, sociological, cultural, and spiritual-affect and are affected by mental health and illness. Students will learn how neurobiological, genetic, and environmental constructs and familial, cultural, and spiritual values and practices affect individual wellness and inform nursing care. In addition, nursing students will learn interventions to help patients progress from highacuity mental illness occurring at the initial onset or during a relapse through to recovery, during which patients begin to experience lower levels of acuity and learn how to manage their illness, to rehabilitation, when patients are able to return to a more normal level of functioning and engage fully in home, school, and work environments. This is particularly important because patients with mental illness can-and doget well. To do this, they need to believe, to have hope that they can become well again, and to have a plan and strategies to help them on the path to wellness. Nurses in all settings need to be able to help patients navigate the healthcare system, manage their mental and physical healthcare, and believe that they can get better and reach full recovery.

To help nursing students understand patients with mental illness and options for interventions and treatments available, *Psychiatric–Mental Health Nursing: From Suffering to Hope* is designed to:

- Provide examples of nursing interventions that will help relieve patient suffering and promote hope for recovery.
- Provide strategies nurses can use as they care for patients with mental illness, regardless of setting. These include everything from steps nurses can use to teach patients how to relax their breathing to examples of nursing interventions for patients experiencing severe anxiety, psychosis, symptoms of dementia, sleep disturbance, and suicidal ideation.
- Facilitate understanding and application of the therapeutic nurse-patient relationship and gain skill in communicating with patients with psychiatric disorders

through a deeper understanding of patient and nurse perceptions, thoughts, and feelings.

- Outline both the neurobiology and psychology of mental health to help students understand that patients with mental illness are not lying, making it up, or able to change their behavior simply because they want to.
- Present information on specific psychiatric disorders identified in the *Diagnostic and Statistical Manual of Mental Disorders* (5th ed.), published in 2013 by the American Psychiatric Association.
- Provide contexts for psychiatric illness and recovery discussing how family members, cultural values and beliefs, and sociologic constructs affect mental illness and patient care.
- Provide information relevant to nurses in the workplace: discussions of the legal and ethical issues surrounding patient care, as well as an overview of leadership and management skills that nurses need in professional healthcare environments.
- Address the needs of patients across the lifespan.

Organization

We received a number of suggestions for how to achieve the appropriate order of the chapters. Bearing in mind that faculty can assign chapters in any order they prefer, we have provided an organizational structure that we think will be accessible to a wide variety of nursing programs.

The first unit, Foundations of Psychiatric–Mental Health Nursing, presents six chapters that provide students with the scientific, theoretical, sociological, and cultural constructs that inform psychiatric nursing practice today.

The second unit, Psychiatric Nursing Role Development, provides nursing students with strategies and interventions they will need to provide care for patients with mental illness. This begins with a new chapter that introduces students to the concepts of stress, anxiety, and coping and that provides nursing interventions for each level of anxiety. The unit continues with information on the importance of self-reflection and self-awareness in nursing practice; guidance for building the nurse-patient relationship and using therapeutic communication; and an overview of the nursing process, particularly its application in psychiatric nursing. The last chapters in this unit provide an overview of care settings and contexts in which patients access and receive mental health care, applicable ethical and legal concepts, and information on management and leadership skills and activities that promote successful nursing practice.

In the third unit, students will find information about the specific psychiatric disorders. The unit begins at the start of the lifespan with a chapter addressing neurodevelopmental disorders and other mental health issues prominent in the care of children and adolescents. New for this edition is a separate chapter on trauma- and stressorrelated disorders and two chapters covering depressive and bipolar disorders rather than the combined chapter that appeared in the first edition. Each chapter in this unit provides an overview of etiology and impact of the disorders through the lens of the domains of patient functioning-biological, psychological, sociological, cultural, and spiritual—as well as outlining options for the collaborative care of patients through the variety of pharmacologic and nonpharmacologic treatments shown to have a positive impact on patients with those disorders. A detailed nursing management section outlines assessment, diagnosis and planning, implementation, and evaluation of nursing care for patients diagnosed with disorders in that category. A combination of features provides nurses with meaningful strategies they can use in caring for patients. For instance, the feature "Perceptions, Thoughts, and Feelings: Validating Patient Care" gives examples of how nurses can validate their understanding of patients' concerns and help patients clarify their understanding of their mental illness and its effects on themselves and others. Evidence-Based Practice features provide examples of the implications of research on nursing practice. Nursing Care Plans assist nursing students with understanding how to develop a care plan to address a specific care priority.

The fourth and final unit, Specialized Treatments and Interventions, explores options patients have for treatment as well as nursing interventions specific to incidents critical to patient health and safety, including crisis intervention, suicide, and loss and grief. A separate chapter on pharmacotherapy provides a basis of understanding of the role of and classes of psychotropic drugs. A chapter on integrative and complementary therapies provides an overview of both natural products and mind-body practices and their use in patients with mental illness. A chapter on group and family therapy provides an overview of working in group settings and with families experiencing mental health challenges. Finally, the unit looks at interventions for individuals in crises of different kinds, as well as interventions specific to caring for patients exhibiting suicidal ideation or behaviors, strategies for working with patients experiencing loss and grief, and issues related to aging and mental health.

Application of the Nursing Process

The nursing process is outlined in detail in Chapter 9 and throughout the chapters on the different mental disorders recognized by the American Psychiatric Association's Diagnostic and Statistical Manual of Mental Disorders, 5th edition (DSM-5). The heading "Nursing Management" highlights nursing assessment, diagnosis and planning, implementation, and evaluation. In addition, we feature nursing care plans throughout the text. The nursing care plans address nursing care for patients with care needs that are frequently seen in patients who present with the disorder that is outlined in the chapter. In most cases, the nursing care plan is built on the critical thinking feature, a multi-part case study that describes a representative patient seeking treatment for the disorder.

Nurses today face many new challenges, among them the growing number of patients in the community who are experiencing mental illness. Changes in the workplace in response to quality improvement efforts, an ongoing nursing shortage, dramatic advances in healthcare knowledge, a growing population of veterans with mental health needs, and a variety of environmental disasters require skilled nurses in every setting to be prepared to work with patients with mental illness and their families. We believe that nurses are in a unique position to have a tremendous impact on their patients, families, and communities; to reduce burden levels; and to bring hope to those in need. Our goal in writing this text is to help prepare nurses with the skills and knowledge to make a positive difference for patients with mental illness and their families who are striving to maintain or regain their mental health in any and every setting in which nurses work.

NEW TO THIS EDITION

Based on the feedback of users and reviewers, we have made a number of changes to this edition with both students and faculty in mind:

- Updated references complement seminal research wherever possible
- A short list of helpful websites at the conclusion of each chapter
- New unfolding case studies in a number of chapters highlight current issues in nursing
- Separate chapters for anxiety-related disorders and trauma- and stressor-related disorders
- Separate chapters on depressive and bipolar disorders
- A new chapter on sociological influences on mental health

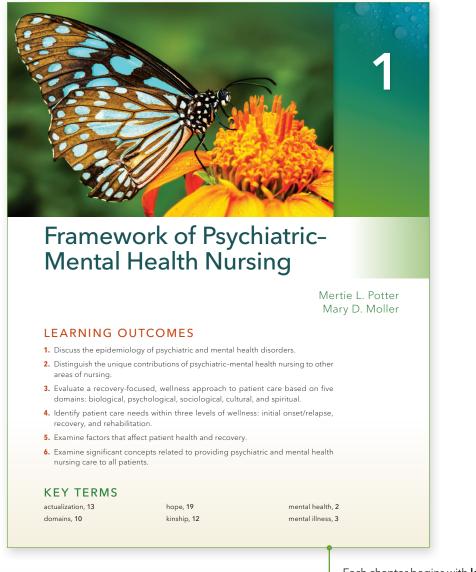
This edition also reveals a new signature image, the butterfly. The lighthouse in the first edition emphasized guiding someone to a safe harbor. The butterfly represents transformation to recovery, which takes place in a complex environment that depends on interprofessional collaboration. This transformation often occurs across one or more domains impacted by mental illness: biological, psychological, sociological, cultural, and spiritual. These domains align with the four dimensions identified by the Substance Abuse and Mental Health Services Administration to support recovery: home, health, purpose, and community.

We hope that you find the second edition of *Psychiatric– Mental Health Nursing: From Suffering to Hope* assists you in further understanding mental illness and interventions nurses can provide to move patients and families to recovery of health and wellness, and that you will discover the many different ways nurses can provide comfort and hope to those in need, regardless of the setting or nursing specialty in which you choose to practice.

> Mertie L. Potter Mary D. Moller

Visual Guide

The Visual Guide walks you through the structure and features of the text. Note that the features are color coded for ease of use.



Each chapter begins with **learning outcomes** and **key terms**.

CRITICAL THINKING Kara Initial Onset

Kara is a 15-year-old patient who presents for hospital admission due to bradycardia and orthostatic hypotension secondary to restricted nutritional intake, purging, and weight loss of 30 pounds in the past 6 months. Her body mass index (BMI) is 15.0. When Liz, a registered nurse, enters her room to complete the admission assessment, Kara is lying in bed under several blankets and appears pale, tired, and sad. Her mother sits anxiously at her bedside. While taking a history of Kara's symptoms, Liz learns that Kara's problems started around age 11, when she first experienced symptoms of anxiety. Her mother reports that Kara was subjected to peer teasing in middle school. Her mother states, "From middle school on, Kara has been self-conscious and uncomfortable in her body." Kara's father changed jobs when Kara was 13, resulting in a family move that required Kara to attend eighth grade in a new school. The school transition was difficult for Kara; she struggled to fit in and make new friends. She started "trying to eat healthy" to lose weight and began running and exercising daily. Kara's parents and primary care provider (PCP) were initially pleased by her focus on fitness, but when she fainted in gym class and returned to her PCP, her weight loss was alarming and she required hospitalization for bradycardia that dropped below 40 bpm overnight. During her hospitalization at age 13, Kara was given a diagnosis of anorexia nervosa. She participated in an adolescent eating disorder program following discharge and continued on a supervised meal plan for several months. Her mother says, "Everything seemed to be going well, so we got lax. We thought things were back to normal."

Kara reports that recent conflicts with friends have contributed to her increased feelings of self-dislike. She states, "I hate the way I look; I'm too fat and no one wants to hang out with me." She says, "I just wanted to lose a few pounds, so I started skipping breakfast and eating a piece of fruit for lunch. By evening, I was so hungry that I ate too much and felt disgusting. I started making myself throw up to stop from gaining weight." In addition to her recurrent eating disorder symptoms, Kara acknowledges often feeling anxious and depressed. She constantly has negative thoughts about herself. She feels anxious most days and worries that she is falling behind in school because of feeling tired and being unable to concentrate on her schoolwork. Her mother says that Kara has been more irritable at home and isn't sleeping well. She has been isolating herself in her room and shows little interest in activities she previously enjoyed.

When they returned to her PCP yesterday and discovered Kara's weight loss and low blood pressure, it was determined that hospitalization was necessary. However, since her admission, Kara has been pleading to be discharged. Liz explains to Kara that she will need to stay in the hospital until she is medically stable. Laboratory tests have been ordered to evaluate her electrolyte levels, and Kara will be placed on a cardiac monitor while her calorie intake is gradually increased. Kara becomes tearful and sobs, "You just want to make me fat!"

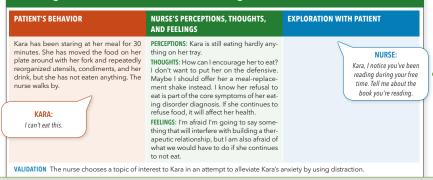
APPLICATION

- 1. Address the five domains for Kara:
 - a. Biological
 - b. Psychological
 - c. Sociologicald. Cultural
 - e. Spiritual
- In what ways may Kara and her mother be suffering? Why?
- How should the nurse prioritize Kara's needs at this time? Why?
- **4.** In what way does Liz convey hope to Kara? What might Liz have done differently to offer hope?

Unfolding case studies portray a representative patient at the different points of wellness, from initial onset or relapse, to recovery, to rehabilitation.

The section on **wellness domains** provides information related to current knowledge of the pathophysiology and etiology of psychiatric disorders, as well as context related to the five domains of wellness: biological, psychological, sociological, cultural, and spiritual.

PERCEPTIONS, THOUGHTS, AND FEELINGS Validating the Needs of a Patient with an Eating Disorder



The **Perceptions, Thoughts, and Feelings** feature provides a sample interaction between a nurse and patient to help students build a foundation for therapeutic communication with their patients. These interactions also show how the nurse can provide validation and support to patients, even at times when the nurse is unsure of how to proceed.

EVIDENCE-BASED PRACTICE Refeeding

Clinical Question

If an adolescent with BMI of 14 agrees to eat to avoid hospitalization, and her parents agree to make certain she eats 1,800 calories per day, should the nurse at the pediatric clinic support this plan?

PATHOPHYSIOLOGY OF REFEEDING

To discern the answer to this clinical question, the nurse must understand the pathophysiology of starvation and what happens when the body is suddenly given access to nutrients. The healthy body relies on glucose as an energy supply. In states of starvation, stores of glucose are depleted and the body shifts to catabolism of fats and proteins for energy. Insulin levels drop when the body shifts from glucose metabolism to catabolism of protein and fat. In this state, a pathological condition can develop rapidly with a sudden reintroduction of nutrient-rich foods or formulas. In response to the sudden availability of carbohydrates, the pancreas increases insulin production to help transport the available glucose into cells. The cellular uptake of glucose also carries electrolytes such as phosphorus, magnesium, and potassium into the cells. This shift can cause a life-threatening depletion of circulating electrolytes. Hypophosphatemia can cause respiratory failure, edema, mental confusion, and delirium. Hypokalemia and hypomagnesemia can result in serious cardiac arrhythmias, muscle weakness, seizures, and metabolic acidosis. These life-threatening complications are collectively referred to as refeeding syndrome (RFS) (Yantis & Velander, 2009).

EVIDENCE

The current standard of care for refeeding malnourished individuals with AN advocates for medical supervision and a "start low [kcal/kg/day] and go slow" approach to refeeding. In the United States, the standard is to start at 1,200 or fewer calories per day and increase at a slow rate of 200 calories per day while monitoring the patient closely for signs of RFS (Garber et al., 2016). Research is focusing on refeeding strategies to avert the risk of RFS (Garber, Michihata, Hetnal, Shafer, & Moscicki, 2012; Garber et al., 2016; Giles, Hagman, Pan, MacLean, & Higgins, 2016; O'Connor, Nicholls, Hudson, & Singhal, 2016). The rate at which calories are reintroduced is being examined to determine if beginning at a lower caloric intake (e.g., 500-800 calories per day) and progressing more slowly in adding calories will prevent RFS (Garber et al., 2016; O'Connor et al., 2016). Other research is looking at the composition of refeeding formulas to determine if a lower percentage of carbohydrates and higher percentage of fats can avoid over-stimulating pancreatic insulin, thereby averting the dramatic shift of electrolytes from extracellular to intracellular spaces (Giles et al., 2016). Findings from these studies suggest that more research is needed to determine the safest approach to refeeding.

There is consensus about individuals who are at the highest risk for RFS. The risk for RFS is highest during the first week of reintroducing nutrients and greatest for individuals with BMI less than 15 who are severely and chronically malnourished. Other conditions such as dehydration and low white blood cell counts may further increase the risk for RFS (Garber et al., 2016; O'Connor et al., 2016).

IMPLICATIONS FOR NURSING PRACTICE

The nurse's role in safeguarding patients at risk for RFS includes recognizing risk factors and advocating for medical supervision of refeeding in those individuals at risk of this complication; supervising prescribed refeeding protocols in hospitalized patients; closely monitoring serum electrolyte levels, intake and output, and vital signs, and reporting changes immediately; and administering prescribed electrolyte supplements as ordered while monitoring for side effects. Patients and families may be unaware of the risk for RFS and assume that anything that gets the individual with AN to eat promotes better health. Thus, the nurse's role includes recognizing the risks of rapid refeeding in severely malnourished individuals and providing patient and family education about the importance of a medically supervised refeeding process that assures patient safety (Yantis & Velander, 2009).

CRITICAL THINKING QUESTIONS

- How might the nurse respond to the parents of an adolescent with a BMI of 14 who promise to assure their daughter eats 1,800 calories per day if she is allowed to go home rather than receive treatment in the hospital?
- 2. What actions should the nurse take if a patient on a refeeding protocol develops a rapid pulse and changes in mental status?

Interprofessional Care sections cover pharmacologic and nonpharmacologic therapies used in the treatment of patients with psychiatric disorders.

MEDICATIONS COMMONLY USED TO TREAT DEPRESSIVE DISORDERS

COMMONLY USED ANTIDEPRESSANTS					
MEDICATION	INITIAL DAILY DOSE*	THERAPEUTIC DAILY DOSE RANGE*	KEY NURSING CONSIDERATIONS FOR MEDICATION CLASS		
Selective serotonin reuptake i	nhibitors (SSRIs)				
citalopram (Celexa) escitalopram (Lexapro) fluoxetine (Prozac) fluoxamine (Luvox) paroxetine (Paxil) sertraline (Zoloft) vortioxetine (Trintellix)	20 mg 5-10 mg 10-20 mg 25-50 mg 10 mg 25-50 mg 10 mg	20-40 mg 10-20 mg 10-80 mg 50-300 mg 10-80 mg 50-200 mg 20 mg	Instruct regarding onset of action; side effects may be minimized by starting at low doses and titrating slowly, but this may delay therapeutic effect. Side effects lessen with continued use. Discourage abrupt withdrawal or discontinuation of medication. Grapefruit juice may increase the plasma levels of some SSRIs. Advise/monitor for common side effects of insomnia, early agitation or restlessness, sweating, GI disturbance, weight gain, sexual side effects. Monitor for and report worsening of depression or onset of suicidal ideation.		
Monoamine oxidase inhibitor	s (MAOIs)				
isocarboxazid phenelzine (Nardil) tranylcypromine (Parnate) selegiline (Eldepryl, Emsam)	10 mg 15 mg 30 mg 6 mg/24 hr patch	10-30 mg 60-90 mg 30-60 mg 6-12 mg/24 hr patch	Teach dietary restrictions on tyramine-rich foods and drug-to-drug interactions; report severe headache, palpitations, chest pain, or shortness of breath. Discourage the use of caffeine. Advise/monitor for common side effects of insomnia, headache, sedation, increased stimulation, dry mouth, constipation. Monitor for and report wors- ening symptoms or onset of suicidal ideation.		

Evidence-Based Practice features demonstrate how research informs nursing practice.

Medications features provide an overview of medications commonly used in the treatment of different disorders.

Nursing Management sections within each disorder chapter cover assessment, diagnosis, planning, implementation, and evaluation of patients with the disorder.

NURSING CARE PRIORITY:	Promote patient safety to reduce suicide risk and high-risk eating and purging behaviors.			
Patient will: (include date for short-term goal to be met)	INTERVENTION Nurse will:	RATIONALE		
SHORT-TERM GOALS				
Remain free from self-directed harm.	Assess for suicidal thoughts and other self-directed harm and implement suicide precautions as needed. Collaborate with the patient, parents, and treatment team to establish an individual- ized safety plan.	Priority is given to the continuous monito ing of suicidal thinking and self-directe harm behavior; both are crucial to mair taining safe treatment. A safety plan help the patient, parents, and team develo strategies to assess level of safety, initiat check-ins to encourage verbalization of feelings, identify actions to reduce risk engaging in unsafe behaviors, and prepar a list of resources and contact numbers t access if safety is at risk.		
Be able to identify physical complications of binge-eating and purging by day 3 of treatment.	Teach the patient about harmful effects of purging, including dental erosion, cardiac problems, and electrolyte disturbances.	Patient education and health teachin are imperative to treatment and an inte gral part of the patient's understanding or the positive outcomes of healthy eatin behaviors.		
Identify distorted thoughts that precede episodes of binge-eating and purging by day 5 of treatment.	Provide emotional support before, during, and after meals and explore dysfunctional thought patterns.	Emotional support from the nurse helps t build a therapeutic relationship. Nonjudg mental reframing of distorted thinkin engenders improved communication.		
Refrain from binge-eating and purging by day 7 of treatment.	Monitor for signs and symptoms of binge-eating and purging. Sit with the patient for one hour after meals. Assess lab values such as increased serum amy- lase, and monitor for signs such as swollen parotid glands.	Frequent monitoring is essential in th treatment of eating disorders. Patient are often resistant to treatment due t their intense fears about gaining weigh and, therefore, may not accurately repo- binge-eating or purging behavior.		
LONG-TERM GOAL				
Kara will identify and use new coping skills to manage triggers associated with the urge to binge-eat or purge.	Collaborate with the patient to inde- pendently implement identified alterna- tive stress-reduction techniques that will contribute to healthier coping and avoid eating disorder behaviors.	Promoting patient autonomy and indeper dence in managing life stressors is esser tial in the treatment of eating disorders.		

Nursing Care Plans extend the unfolding case studies to illustrate appropriate shortand long-term goals for a representative patient.

Acknowledgments

The journey for this new and unique undergraduate psychiatric nursing textbook began in May 2008. A major highlight in this long journey has been our association with, admiration of, and appreciation for each other as colleagues and authors. We have enjoyed supporting one another's strengths and sharing in this project together. We have grown to be close colleagues through our mutual love of psychiatric nursing and our deep shared faith in God.

There are so many people to thank. First, we would like to extend deep appreciation to our development editor, Addy McCulloch. Throughout the development of the first edition textbook to this improved and exciting second edition, Addy has been our steadfast rock of Gibraltar and a gem. Adding clarity, rarity, and color to this project, she is a cut above! Her keen insight, wisdom, wit, knowledge, and resilience have made each step of this journey truly joyous. Addy, we are grateful for and to you for being in the labor and delivery room with us as we delivered the first edition, and now your raising our "child" to a second edition. You are the star behind this project, and someone we both hold dear to our hearts.

To our chapter authors, many thanks for your hard work and determination. Without you, this book would not exist.

To our reviewers, much appreciation for helping us push even harder to make this an exceptional book.

To those who provided information for literature review updates in the chapters, we extend our deep gratitude.

To all the others at Pearson from the editorial to production departments, we extend our deepest appreciation and gratitude for your support of us and this project and maintaining a standard of excellence throughout its production. To our patients, former and present, who give us the privilege of bearing with them while looking for hope and recovery amidst great suffering, we thank you.

To our colleagues, thank you for the incredible work you do to help those who suffer move to a better place in their journey to recovery.

To students, former and future, it was in hope of helping you find effective ways to bring hope and relief to your patients that we began this endeavor.

To our friends, thank you for supporting and encouraging us while we worked on this book.

To our spouses, our children, our children's spouses, and our grandchildren, we love you and want you to know how much joy you bring to our lives. Your ongoing support made the completion of this project possible. That includes for Mertie: cherished husband and best friend Fred; children Mark, Christine, and Joy; children through love—Mona, Derrick, and Stephen; grandsons—Mark, Zane, Nicholas, and Logan; granddaughters—Quinn and Lauren. For Mary, it includes her recently deceased husband, Chuck, who was her greatest supporter, and their sons and their families: Brock and Ellen and grandsons Braxton and Briggs, and Scott and Erica and grandsons Braden and Kellan.

While respecting others' views of spirituality and faith, we want to thank God for His love and kindness in sustaining us through this project and being the basis of our hope and inspiration for this book.

Mertie L. Potter Mary D. Moller

Contents

About the Authors iv Thank You! vi Preface ix Visual Guide xii Acknowledgments xvi

UNIT I Foundations of Psychiatric-Mental Health Nursing 1

1 Framework of Psychiatric-Mental Health Nursing 1

Mental Health and Mental Illness 2

Prevalence of Mental Illness 3 Criminalization of Individuals with Mental Illness 3 Caregiver Burden and Cost 5 Classification of Psychiatric Illness 5

Overview of Psychiatric-Mental Health Nursing 5 Scope and Standards of Practice 6 Levels of Psychiatric Nursing Practice 6 Psychiatric Nursing Skills 7 Evidence-Based Practice 8

A Wellness Domain Framework for Psychiatric-Mental Health Nursing 10

Biological Domain 11 Psychological Domain 11 Sociological Domain 12 Cultural Domain 12 Spiritual Domain 13

Levels of Wellness and Recovery-Oriented Care 13

Factors that Affect Patient Health and

Recovery 16 Stigma 16 Adherence 16 Access 16

Critical Aspects of Psychiatric-Mental Health Care 17 Safety 17

Trauma-Informed Care 17 Suffering 18 Hope 19 Perceptions, Thoughts, and Feelings 20

The Way Forward 20

Chapter Highlights 21 NCLEX[®]-RN Questions 21 References 22

2 Biological Basis for Mental Illness 26

The Brain, Spinal Column, and Nervous System 27 Peripheral Nervous System 30 Central Nervous System 31

Nerve Cells, Neurotransmitters, and Receptors 37

Neuroglia 37 Neurons 38 Neuronal Cell Body 38 Neurons and Synaptic Transmission 39

The Neurologic Examination 47

Sensory Perception 47 Glasgow Coma Scale 48 Cranial Nerve Assessment 48 Assessment of Motor Functioning 48

Diagnostic Tools 52 Laboratory Tests 52 Neuroimaging Techniques 52

Pathophysiology of Mental Illness 55

The Role of Genetics and Genomics 56 Mood and Affect 56 Anxiety 57 Psychosis 58 Dementia 59 Impulsive and Aggressive Behavior 59 Addictive Behavior 60

Neurobiological Basis of Suffering and Hope 61 Pathophysiology of Pain and Suffering 61

Relief, Reinforcement, and Reward 62 Defining Expectations of Pain and Suffering 62 Hope and Renewal 62

Chapter Highlights 63 NCLEX®-RN Questions 64

References 65

Psychological Concepts: 3 Theories and Therapies 68 Introduction 69 Theories of Human Development 69 Psychoanalytic Theory 69 Psychosocial Theory 71 Cognitive Theory 72 Behavioral Theory 75 Humanistic, Moral, and Interpersonal Theories 76 Abraham Maslow 76 Carl Rogers 76 Moral Theory 76 Interpersonal Theory 78 Change Theory 78 Prochaska's Stages of Change Model 79 Motivational Interviewing 81 Psychiatric Nursing Theory 81 Nightingale's Environmental Theory 82 Leininger's Transcultural Care Theory 83 Peplau's Theory of Interpersonal Relations 83 Orlando and the Deliberative Nursing Process 83 Neuman's Systems Model 84 Orem's Self-Care Deficit Theory 85 Tidal Model 85 Psychiatric Therapies 86 Psychological Therapies 86 Biomedical Therapies 88 Recovery Model 89

From Suffering to Hope 89

Chapter Highlights 90 NCLEX[®]-RN Questions 90 References 91

4 Sociological Influences 94

Introduction 95

Sociological Factors' Impact on Attitudes and Approaches to Mental Healthcare 95 Sociological Influences on Individual Mental Health and Illness 96 Theoretical Frameworks 98 Health Belief Model 98

Resiliency and Vulnerability 99 Theory of Reasoned Action 100

Providing Sociologically Competent Care in Psychiatric Nursing 101

Chapter Highlights 104 NCLEX®-RN Questions 105 References 105

5 Cultural Awareness 107

Cultural Influences 108 Culture, Society, and Family 108 Culture, Mental Health, and Stigma 109 Cultural Awareness 110 Defining Culture 110 Terminology Related to Culture 111 Theoretical Foundations 112 Leininger's Transcultural Nursing Theory 112 Leininger's Sunrise Enabler Model 112 Giger and Davidhizar's Transcultural Assessment Model 113 Campinha-Bacote and Culturally Competent Care 115 **Providing Culturally Competent Care** in Psychiatric Nursing 116 Vulnerable and At-Risk Populations 117 Caring for Patients of Different Cultures 117 Chapter Highlights 119 NCLEX®-RN Questions 119 References 120

6 Spiritual Awareness 122

Introduction 123 The Search for the Nature and Meaning of Life 123 Organized Belief Systems 123 The Age of Reason 126 Spirituality and Mental Health and Illness 127 Spirituality and Nursing Practice 128 Assessment 128 Nursing Diagnoses 130 Interventions 130 Intervention in Complex Situations 133 Chapter Highlights 135 NCLEX®-RN Questions 135 References 136

UNIT II Psychiatric Nursing Role Development 139

7 Stress, Anxiety, and Coping 139

Introduction 140 Anxiety, Fear, Stress, and Distress 140 Widespread Anxiety 141 Vulnerable Populations 141 Levels of Anxiety 143 Coping 145 Coping Resources 145 Hardiness 145 Resilience 146 Adaptability 146

Wellness Domains 147

Biological Domain 147 Psychological Domain 151 Sociological Domain 154 Cultural Domain 154 Spiritual Domain 154 Chapter Highlights 155 NCLEX®-RN Questions 155 References 156

8 Self-Reflection and Self-Awareness 160

Introduction 161 Self-Reflection, Awareness, and Growth 163 Theoretical Foundations 166 Abraham Maslow 166 William James 166 Harry Stack Sullivan 167 Carl Rogers 167 Erik Erikson 167

Nursing Theories170Hildegard Peplau170Ida Jean Orlando170

Characteristics of Self 173 Perceptions, Thoughts, and Feelings 173 Self-Concept 174

Use of Self in Nursing Practice 177 Authenticity 177 Mindfulness and Presence 178

Summary 179

Chapter Highlights 180 NCLEX®-RN Questions 180

References 181

9 The Nurse-Patient Relationship and Therapeutic Communication 185

Introduction 186

Essential Ingredients of a Therapeutic Relationship 187

Unconditional Positive Regard 187 Patient-Centered Care 187

Therapeutic Use of Self187Therapeutic Neutrality188

Centering 188 Empathy 188 Active Listening 191 Framework of the Therapeutic Nurse-Patient Relationship 192 Therapeutic Alliance 193 Theoretical Foundations 193 Phases of the Therapeutic Relationship 194 Orientation Phase 194 Working Phase 197 Resolution Phase 197 Developing and Maintaining Boundaries 197 Self-Disclosure 198 Boundary Crossings and Violations 198 Forms of Communication 200 Verbal Communication 200 Nonverbal Communication 201 Meta-Communication 201 Electronic Communication 202 Therapeutic Communication 203 Therapeutic Communication Skills 203 Nontherapeutic Communication Skills 208 Context of Communication 210 Making Sense of Interactions 211 Process Recording 211 Recording Conversations 211 Clinical Supervision 213 Summary 214 Chapter Highlights 214 NCLEX®-RN Questions 215 References 216

10 The Nursing Process in Psychiatric-Mental Health Nursing 219

The Nursing Process in Psychiatric-Mental Health Nursing 221

Patient as the Center of the Process 221 Overview of the Nursing Process 221 Advances in the Nursing Process 222

Assessment 222

Framework of Assessment 223 Mode of Patient Presentation to Clinical Setting 223 Presenting Concerns 223 History of Present Illness 224 Biological Domain 226 Psychological Domain 228 Sociological Domain 229 Cultural and Spiritual Domains 230 Strengths and Areas for Growth 230 Determining Priorities for Care 231 Plan, Goals, and Outcomes 233 Implementation 234 Evaluation 234 Summary 235 Chapter Highlights 236 NCLEX[®]-RN Questions 237 References 238

11 Care Settings 239

Introduction 240

Community Mental Health Entry Points 240

Emergency Departments and Intake Services 241 Criminal Justice System 241 Jail Diversion 241 Crisis Intervention Training for Public Safety Officers 242 Primary Care Providers 242 Medical Inpatient and Detoxification Settings 242 School-Based Services 243 Homelessness and Outreach Services 243

Inpatient Settings 244

The Therapeutic Milieu 244 Psychiatric Hospitalization 245 Psychiatric Rehabilitation 245

Outpatient Settings 245

Partial Hospitalization Programs 245 Telehealth 246

Evidenced-Based Community Treatment Strategies 247

Case Management Services 247 Assertive Community Treatment 247 Peer Support 248 Supported Employment 248 Family Education and Engagement 249

Promotion and Prevention Programs 249 Mental Health First Aid 249

Disaster Nursing 250 Rural Mental Health Services 251

From Suffering to Hope 251

Chapter Highlights 252 NCLEX[®]-RN Questions 252 References 253

12 Ethical and Legal Concepts 255

Introduction 257 Ethical Frameworks 258

Overview of ANA Code of Ethics 258 Authority of Ethical Codes 259 Ethical Principles 259 Ethical Theories 260 Ethical Decision Making 261 Legal and Regulatory Frameworks 263 Federal Laws 263 State Nurse Practice Acts 264 Types of Laws 265 Responsibilities of Nurses 265 Standard of Care 265 Nursing Liability 265 Malpractice/Negligence 266 Common Allegations of Nursing Negligence 266 Other Forms of Potential Liability 267 **Rights of Patients** 268 Active Participation in Care 268 Psychiatric Advance Directives 269 Disclosure of Medical Errors to Patients 269 Privacy and Confidentiality 270 Informed Consent 273 Elements of the Informed Consent Process 273 Scope of Disclosure Standards 273 Capacity 274 Competence 274 Voluntary Consent 274 Nurse's Role in Informed Consent 275 Exceptions to Informed Consent 275 Psychiatric Hospitalization 275 Voluntary Admission 276 Involuntary Admission 276 Right to Treatment 278 Right to Refuse Treatment (Including Medication) 278 Right to Least Restrictive Setting 279 Communication Rights 281 Patients Involved with the Criminal Justice System 281 Correctional Psychiatric Nursing 281 Forensic Psychiatric Nursing 282 Criminal Responsibility 282 Insanity Defense 282 Challenges in the Workplace 282 Working Conditions and Staffing Issues 283 Accepting or Refusing a Patient Assignment 284 Chapter Highlights 284 NCLEX®-RN Questions 285

References 287

13 Management and Leadership 290

Introduction 292 The Evolution of Acute Psychiatric Care 292 Psychiatric Care: Historical Perspective 292 Psychiatric Care: A Paradigm Shift 292 Empowering Nurses 293 Environments of Care 293 The Role of Nurses in Patient Safety 294 Burnout as a Management and Leadership Issue 295 Management Skills 296 Leadership Skills 297 Innovative Practice Behaviors 300 Chapter Highlights 301 NCLEX®-RN Questions 302 References 303

UNIT III Psychiatric Disorders 305

14 Disorders of Childhood and Adolescence 305

Introduction 307

Wellness Domains 307 Biological Domain 308 Psychological Domain 309 Sociological Domain 311 Cultural Domain 311 Spiritual Domain 312

Neurodevelopmental Disorders 312

Autism Spectrum Disorders 312 Attention-Deficit/Hyperactivity Disorder 314 Tic Disorders and Tourette Syndrome 315

Other Mental Health Issues 315

Disruptive Behavior Disorders 315 Feeding and Eating Disorders 315 Substance-Related and Addictive Disorders 315 Childhood Trauma 316 Elimination Disorders 317 Anxiety Disorders 317 Mood Disorders 318 Psychosis 319 Self-Injury 319 Suicide 319

Special Considerations 320

Homeless Youth 320 LGBTQ Youth 320 Bullying 321 Violence 321 Interprofessional Care 322 Milieu Management 322 Psychopharmacology 323 Psychotherapy 325 Complementary Health Approaches 326 Nursing Management 327 Assessment 327 Diagnosis and Planning 331 Implementation 332 Evaluation 334 From Suffering to Hope 337 Chapter Highlights 339 NCLEX®-RN Questions 339

15 Gender and Sexual Health 348

References 340

Overview 350 Wellness Domains 350 Biological Domain 350 Psychological Domain 355 Sociological Domain 356 Cultural and Spiritual Domains 356 Sexual Dysfunctions 357 Diagnosis 357 Interprofessional Care 357 Gender Dysphoria 360 Prevalence and Risks 361 Interprofessional Care 361 Paraphilias, Internet Offending, and Human Trafficking 363 Paraphilias 363 Pedophilia 363 Internet Sex Offending 365 Human Trafficking 365 Nursing Management 366 Assessment 366 Diagnosis and Planning 367 Implementation 367 Evaluation 369 From Suffering to Hope 369 Chapter Highlights 371 NCLEX®-RN Questions 371 References 372

16 Feeding and Eating Disorders 376

Introduction 377 Feeding and Eating Disorders 378 Anorexia Nervosa 378

Bulimia Nervosa 379 Binge-Eating Disorder 380

Epidemiology, Complications, Prognoses, and Comorbidities 380

Epidemiology 380 Medical Complications 382 Prognosis and Comorbidities 382

Wellness Domains 383

Biological Domain 383 Psychological Domain 384 Sociological Domain 385 Cultural Domain 386 Spiritual Domain 386

Interprofessional Care 386

Inpatient Treatment 387 Psychosocial Treatments 389 Psychopharmacology 390

Nursing Management 393

Assessment 393 Diagnosis and Planning 394 Implementation 395 Evaluation 401

From Suffering to Hope 401

Chapter Highlights 402 NCLEX[®]-RN Questions 403 References 403

17 Sleep-Wake Disorders 408

Introduction 409

Normal Sleep-Wake States 409

Biological Domain 409 Psychological Domain 411 Cultural Domain 412 Sociological Domain 412 Spiritual Domain 412 Sleep Across the Lifespan 412

Sleep Disorders 412

Insomnia 414 Circadian Rhythm Disorders 415 Breathing-Related Sleep Disorders 415 Restless Legs Syndrome 417

Disorders of Wakefulness 418 Narcolepsy 418 Hypersomnolence Disorder 419

Interprofessional Care 419 Polysomnography 419 Psychopharmacology 419 Over-the-Counter and Complementary Therapies 421 Cognitive-Behavioral Therapy for Insomnia 422 Nursing Management 422 Assessment 423 Diagnosis and Planning 426 Implementation 426 Evaluation 428 From Suffering to Hope 428 Chapter Highlights 430

NCLEX®-RN Questions 431 References 432

18 Anxiety and Obsessive-Compulsive Disorders 436

Introduction 437 Anxiety Disorders 438 Prevalence 438 Separation Anxiety Disorder 439 Selective Mutism 439 Specific Phobia 439 Social Anxiety Disorder 440 Panic Disorder 440 Agoraphobia 440 Generalized Anxiety Disorder 441 Other Types of Anxiety Disorders 441 **Obsessive-Compulsive and Related** Disorders 442 Prevalence 442 Obsessive-Compulsive Disorder 442 Body Dysmorphic Disorder 444 Hoarding Disorder 444 Wellness Domains 444 Biological and Psychological Domains 444 Sociocultural and Spiritual Domains 444 Interprofessional Care 445 Psychopharmacology 445 Cognitive-Behavioral Therapy 449 Complementary Health Approaches 449 Nursing Management 450 Assessment 451 Diagnosis and Planning 453 Implementation 454 Evaluation 456 From Suffering to Hope 459

Chapter Highlights 461

NCLEX[®]-RN Questions 461

References 462

19 Trauma- and Stressor-Related Disorders 466 Introduction 468 Types of Trauma 469 Intimate Partner Violence 471 Prevalence and Risk 472 Signs and Symptoms 473 Nursing Interventions 473 Sexual Violence and Rape 474 Prevalence 475 Signs and Symptoms 475 Nursing Interventions 475 Trauma- and Stressor-Related Disorders 476 Prevalence 476 Reactive Attachment Disorder 476 Disinhibited Social Engagement Disorder 476 Posttraumatic Stress Disorder 476 Acute Stress Disorder 479 Adjustment Disorder 479 Wellness Domains 479 Biological Domain 479 Psychological Domain 481 Sociological Domain 481 Cultural Domain 482 Spiritual Domain 482 Interprofessional Care 483 Psychopharmacology 483 Psychotherapy 483 Complementary Health Approaches 484 Nursing Management 484 Assessment 485 Diagnosis and Planning 487 Implementation 489 Evaluation 493 From Suffering to Hope 493 Chapter Highlights 495 NCLEX[®]-RN Questions 496 References 497

20 Somatic Symptom and Dissociative Disorders 501

Introduction 502

Somatic Symptom and Related Disorders 503

Somatic Symptom Disorder 503 Illness Anxiety Disorder 503

Conversion Disorder 504 Other Somatic Symptom-Related Disorders 504 Wellness Domains and Somatic Symptom Disorders 505 Biological Domain 505 Psychological Domain 506 Sociological Domain 507 Cultural Domain 507 Spiritual Domain 507 Interprofessional Care for Somatic Disorders 507 Cognitive-Behavioral Therapy 508 Complementary Health Approaches 508 **Nursing Management of Patients with Somatic** Symptom Disorders 508 Assessment 508 Diagnosis and Planning 510 Implementation 510 Evaluation 511 Dissociative Disorders 512 Dissociative Identity Disorder 514 Dissociative Amnesia 515 Depersonalization/Derealization Disorder 515 Wellness Domains and Dissociative Disorders 515 Biological Domain 516 Psychological Domain 517 Sociological Domain 517 Cultural Domain 517 Spiritual Domain 517 Interprofessional Care for Patients with **Dissociative Disorders** 518 Psychopharmacology 518 Psychotherapy 518 Complementary Health Approaches 519 **Nursing Management of Patients with Dissociative Disorders** 519 Assessment 519 Diagnosis and Planning 523 Implementation 524 Evaluation 525 From Suffering to Hope 527 Chapter Highlights 528 NCLEX®-RN Questions 529 References 530

21 Depressive Disorders 532

Introduction 534 Depressive Disorders 535 Major Depressive Disorder 536 Persistent Depressive Disorder (Dysthymia) 537 Major Depression with Peripartum Onset 537